

Current issue date: Expiry date: Certificate number:

13 May 2025 12 May 2028 10690030

Original approval(s): ISO 9001 - 13 May 2013

Certificate of Approval

This is to certify that the Management System of:

CROATIA INSURANCE-LIFE JSC

41 Zeleznicka Str., 1000 Skopje, Republic of North Macedonia

has been approved by LRQA to the following standards:

ISO 9001:2015

Approval number(s): ISO 9001 - 0042320

The scope of this approval is applicable to: Provision of life insurance services.

Issued by: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom

Marta Escudero

Regional Director, Europe

Issued by: LRQA Limited